

W<sup>M</sup> W. AND BONNIE L. HAMILTON  
NINE BLUE CEDAR  
LITTLETON, CO 80127  
(303) 973-9983

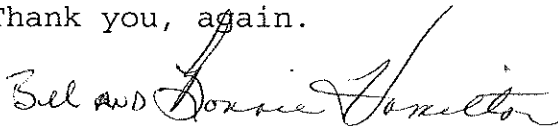
December 8, 2008

Skylight Specialists, Inc.  
1500 W. Hampden  
Sheridan, CO 80110

Gentlemen:

We would like to thank you for your response to our problem of a leaking skylight and also to thank you for sending Jeremy to do the work. He was a very impressive young man. He always called when he said he was going to, arrived when he said he was going to, and then did a wonderful job. Because of unforeseen snow on our roof, he had to make several attempts to install the skylight, which required three or four telephone calls. He never forgot us. During the whole time, he communicated well with us and was always pleasant and courteous. All in all, we felt he was an excellent representative for your company. We told him how pleased we were with him and his work, but wanted you to also know how we felt.

Thank you, again.

A handwritten signature in cursive script that reads "Bill and Bonnie Hamilton". The signature is written in dark ink and is positioned above the typed name.

Bill and Bonnie Hamilton